



CONFIDENTIAL

September 12, 2019

Consumer and Markets Group
Civil Aviation Authority
11 Westferry Circus
London
E14 4HD

To Whom It May Concern,

American Airlines (AA) appreciates this opportunity to respond to the CAA's notice of licence modifications (CAP 1825). For many years, AA has attended various airline community meetings and presentations regarding the financial and regulatory periods.

AA supports the LACC and the AOC's submission document regarding the Economic Regulation of Heathrow Airport Limited from January 2020: Notice of Proposed Licence Modifications CAA CAP 1825. We expect the CAA and HAL to demonstrate a strong commitment to the airline community and maintaining support while keeping costs and programs in check to provide for a better passenger experience.

As the base for American's largest European operation, LHR uniquely provides a vibrant mix of local and transfer passengers that creates a dynamic international gateway.

As noted above, AA supports the LACC and AOC's document and we will continue to participate in the meetings regarding the regulatory treatment of funding projects going forward.

Regards,

A handwritten signature in black ink, appearing to read "Bette Wiley".

Bette Wiley, Regional Manager Properties & Airport Affairs

